

Recommended 24 Month AIT Flow Through Plan¹

2002 Initiatives

Description	REQTYP	ACT	% FT*	Implementation Timeline
Loop with Number Portability - Conversion of Basic Residence/Business Services	'B'	'V'	42%	End of 1 st quarter 2002
Conversion as Specified to UNE-P on an account already established	'M'	'V'	72%	End of 2 nd quarter 2002
<i>Supps for Cancel & DD change - All REQTPY²</i>	<i>ALL</i>	<i>ALL</i>	<i>54%</i>	<i>End of 2nd quarter 2002</i>
<i>Loop (8db Standard & 5db Conditioned) - Up to 20 Loops²</i>	'A'	'N'	85%	<i>End of 2nd quarter 2002</i>
<i>Resale Centrex to add or delete a station on an existing Resale Centrex account²</i>	'E'	'C'	51%	<i>End of 2nd quarter 2002</i>
<i>Conversion to Resale/UNE-P with Contract FID on existing account² (Retail customer accounts with contracts including special pricing plans like call packs)</i>	<i>E and M</i>	<i>V</i>	<i>72%</i>	<i>End of 2nd quarter 2002</i>
UNE-P Suspend	'M'	'S'	53%	End of 4 th quarter 2002
UNE-P Restore	'M'	'B'	53%	End of 4 th quarter 2002
Basic Resale Series Hunting	'E'	'N'	51%	End of 4 th quarter 2002

¹ AIT will continue through the collaborative to work with the CLECs for additional requests for flow through that are not included in this plan. The requests included in the ongoing collaborative are Resale Centrex, Line Splitting, Coordinated Hot Cuts, Related PON (Purchase Order Number), Pending order activity and Complex Directory Listings for UNE-P. Collaborative is scheduled for June 21, 2001 to continue discussion for these additional requests.

² AIT has made two additions and changed the priority of two flow through initiatives based on continued collaboration with the CLECs for the June 2002 release.

2003 Initiatives

Resale Outside Move	'E'	'T'	64%	End of 2 nd quarter 2003
UNE-P Outside Move	'M'	'T'	64%	End of 2 nd quarter 2003
Resale Record	'E'	'R'	46%	End of 2 nd quarter 2003
UNE-P Record	'M'	'R'	46%	End of 2 nd quarter 2003
Remote Call Forwarding - Resale	'E'	'V'	54%	End of 2 nd quarter 2003
UNE-P New Installs in Michigan	'M'	'N'	72%	End of 2 nd quarter 2003
UNE-P Directory Listings - Omit listing or omit TN from Street Directory	'M'	'V' or 'N'	72%	End of 3 rd quarter 2003
UNE-P Directory Listings - Nick Name (ie Jones, Michael (Mickey))	'M'	'V' or 'N'	72%	End of 3 rd quarter 2003

*The percentage indicated represents the expected flow through rate at implementation of the specific work effort. Efforts to improve and enhance flow through rates will continue beyond implementation.